

HEWLETT COURT

CORONAVIRUS INFORMATION

The health, safety and wellbeing of our residents and employees are always our top priority. We have therefore put in place strong and comprehensive contingency plans to prepare for and respond to the coronavirus outbreak in the UK. Our employees are already well versed in infection control procedures to prevent and contain infections among both residents and team members. Our plans will be kept under regular review and updated as advised by the Public Health Authorities.

This page details the latest guidance from Hewlett Court about the steps that we are taking in our home.

As a preventative measure we are asking visitors, including family members and friends, to minimise visits to until further notice. Therefore, we are asking you to restrict your visits to a minimum in order to keep your loved ones, and all our other residents as safe as possible. We have not taken this decision lightly and appreciate that this may cause some discomfort but feel that this is a necessary step to take.

In addition, visits from the local community and external entertainment into the home have been cancelled for the foreseeable future. Our employees will do all they can to ensure that life remains as comfortable and sociable as possible. We will still ensure that vital medical visits are made, and our employees will ensure that any visitors that do come into the home are not displaying any symptoms and that they thoroughly wash their hands on entering the home.

Please do not attend Hewlett Court if you are feeling unwell, particularly if you have a cough, a fever or high temperature, have shortness of breath or have recently been abroad or been in close contact with someone who has, or if you, a partner, or a dependent has recently returned from a Category 1 or Category 2 country as defined on the NHS website.

We would really appreciate your support and full co-operation with these measures. In the unfortunate situation that we do have a case in our home we will need to stop all visiting completely and we will keep you informed accordingly.

While we will do everything we can to maintain this information, please call the home for additional advice, just in case anything has changed, on 01204 886 552.

Thank you,

The Management Team
Hewlett Court

